

EXPRESSION OF INTEREST (EOI)

Engagement of Housekeeping Agency for Sabarimala Sannidhanam **TRAVANCORE DEVASWOM BOARD**

1. Introduction

The Travancore Devaswom Board (TDB) invites Expressions of Interest (EOI) from experienced and reputed housekeeping agencies for providing comprehensive housekeeping and sanitation services at Sabarimala Sannidhanam and associated pilgrim accommodation facilities comprising approximately 600 rooms and other common areas.

The selected agency shall ensure high standards of cleanliness, hygiene, waste management, and upkeep of facilities in accordance with the requirements of TDB and the sanctity of the pilgrimage centre.

The selected contractor/agency and all personnel deployed by them must strictly adhere to and respect the traditional customs, rituals, practices, and codes of conduct associated with the Sabarimala pilgrimage and entry into the temple premises. Any violation or non-compliance in this regard will be viewed seriously and may lead to immediate termination of the contract."

2. Scope of Work

The agency shall be responsible for:

1. Cleaning and maintenance of approximately 600 pilgrim accommodation rooms.
2. Cleaning of corridors, staircases, verandas, waiting halls, toilets, bathrooms and common areas.
3. Daily sweeping, mopping, dusting and disinfection.
4. Supply of toiletries
5. Collection, segregation and disposal of waste as per applicable rules.
6. Deployment of adequate housekeeping personnel on all days.
7. Provision of necessary cleaning equipment, tools, consumables and protective gear.
8. Emergency cleaning services during peak pilgrim rush.
9. Maintenance of cleanliness standards prescribed by TDB.

3. Eligibility Criteria

Interested agencies shall:

1. Be registered under applicable laws.
2. Have a minimum of 5 years' experience in housekeeping services.
3. Have experience in managing housekeeping services in large institutions, hospitals, hotels, airports, railway stations, pilgrimage centres, or similar establishments.
4. Have an average annual turnover of not less than ₹2 Crore during the last three financial years.
5. Possess valid GST, PAN, EPF and ESI registrations.
6. Have adequate trained manpower and supervisory staff.
7. Not have been blacklisted by any Government Department, PSU, Autonomous Body or Local Authority.

4. Documents to be Submitted

Interested agencies shall submit:

1. Company Profile.
2. Registration Certificates.
3. GST, PAN, EPF and ESI details.
4. Experience Certificates/Work Orders.
5. Audited Financial Statements for the last three years.
6. Details of manpower and equipment available.
7. Self-declaration regarding non-blacklisting.
8. Any other relevant credentials.

5. Evaluation Criteria

EOIs will be evaluated based on:

1. Relevant experience.
2. Financial capability.
3. Availability of trained manpower.
4. Previous performance in similar assignments.
5. Technical competence and infrastructure.

6. Duration of Contract

The contract period shall initially be for one year, extendable based on satisfactory performance and requirements of the Travancore Devaswom Board.

7. Submission of EOI

Interested agencies may submit their EOI in sealed cover superscribed:
"Expression of Interest for Housekeeping Services at Sabarimala Sannidhanam"
to:

The Secretary

Travancore Devaswom Board

Nanthancode, Thiruvananthapuram – 695003

on or before 03/08/2026 5pm

8. Right of Acceptance

The Travancore Devaswom Board reserves the right to accept or reject any or all EOIs without assigning any reason whatsoever and to modify the scope of work or eligibility criteria as deemed necessary.


Devaswom Commissioner
Travancore Devaswom Board